

# 1-800-CHILDREN

## Helpline Resource Map Tip Sheet

Being a parent is hard work and sometimes we can all use a little help to get through the tough parts. The 1-800-CHILDREN Helpline Resource Map can help you find resources in your area related to parenting education, childcare, legal aid referrals, grandparents raising grandchildren, counseling services and other supports. This tip sheet will assist you as you navigate the resource map. Visit [abuse.publichealth.gsu.edu/map](http://abuse.publichealth.gsu.edu/map) for access to the virtual map.

### Legend:



Click on a feature to pull up additional information about the service



Type an address to zoom in to a particular location on the map



Click on the Near Me button to find nearby services based on address  or map point 



Click the Filter button to limit the map display by service or service category. Uncheck the filters to see all of the services at once



Click on the Legend button to show the categories of services



Click the Layer List button to choose which map layers to view



Click on the Group Filter button to narrow down search criteria to a specific service or service description

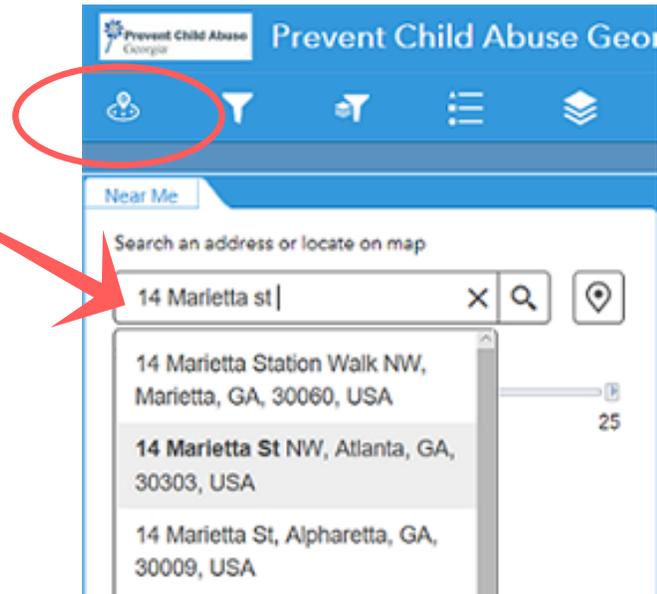


Click on the Attribute Table button to show a list of services available within the map extent

## I want to look up general services in my area:

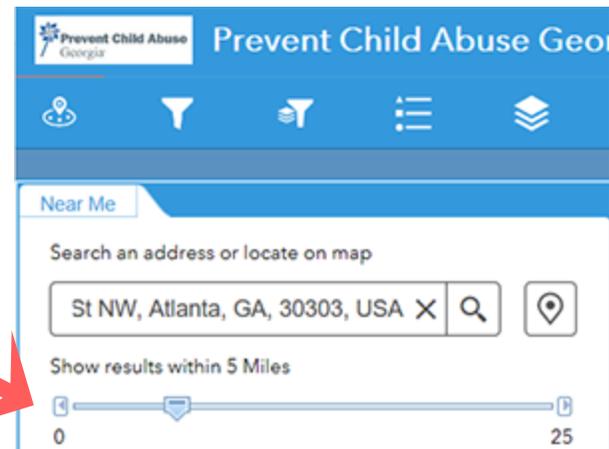
### Step 1

Click on the Near Me button and type your address in the search bar.



### Step 2

Adjust the mileage radius (Between 0 and 25 miles)



### Step 3

Scroll through the list of resources available within x miles of your address.

#### PCA Georgia

PCA Georgia: Georgia State University Cent... 0.01 mi

PCA Georgia: Georgia State University Cent... 0.01 mi

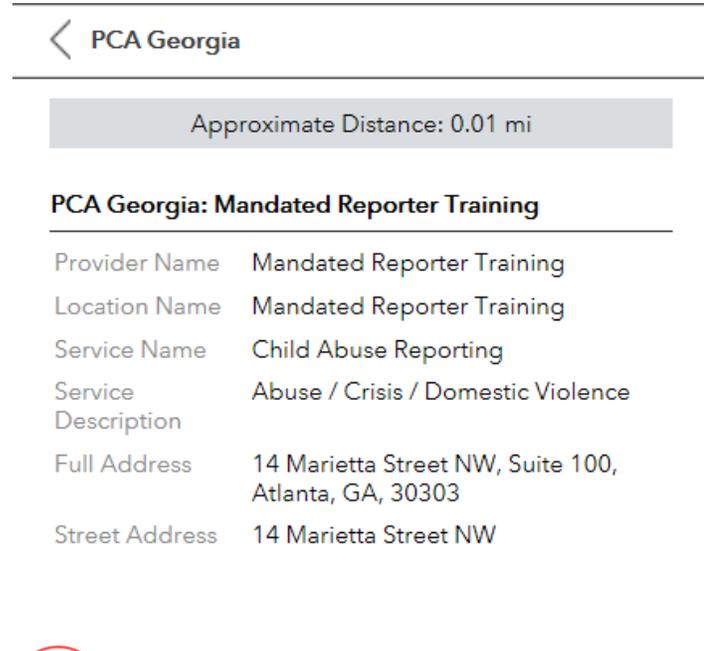
PCA Georgia: Mandated Reporter Training 0.01 mi

PCA Georgia: Prevent Child Abuse Georgia 0.01 mi

PCA Georgia: Prevent Child Abuse Georgia 0.01 mi

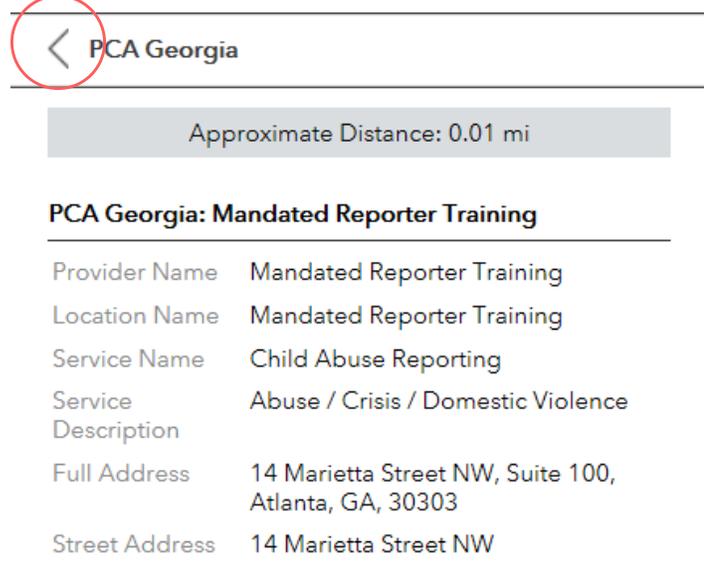
Step 4

Click on a service to get more information.



Step 5

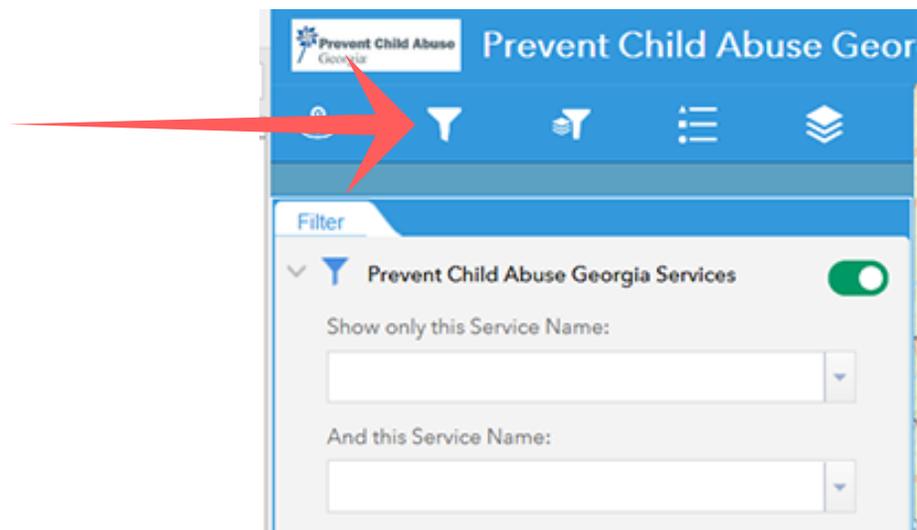
Click on the less than (<) sign to return to your list of resources.



I want to find out if a specific service is available in my area:

Step 1

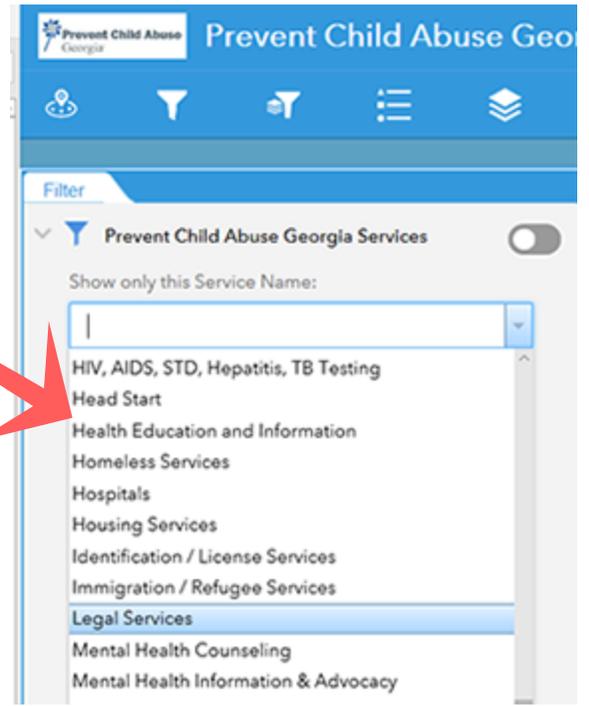
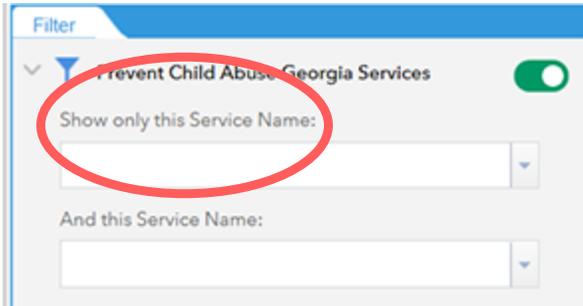
Click on the Filter button.



## Step 2

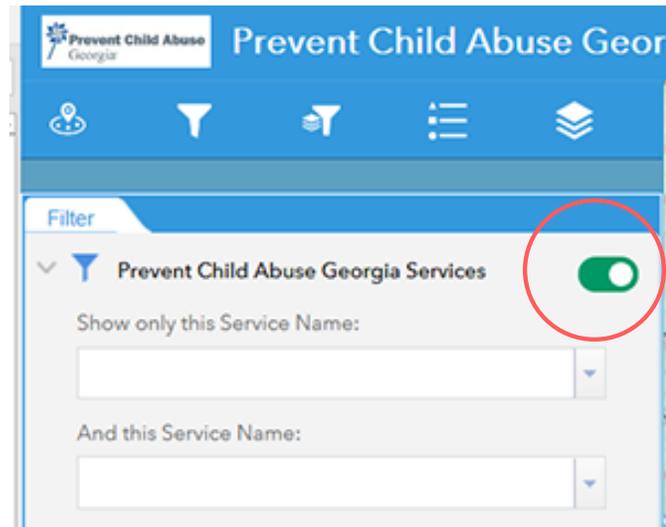
Click on the drop-down menu beneath 'Show only this Service Name:' and select your desired service category.

\*You can use the subsequent drop-down menus (beneath 'And this Service Name:') to make multiple service category selections. (up to 5 total).



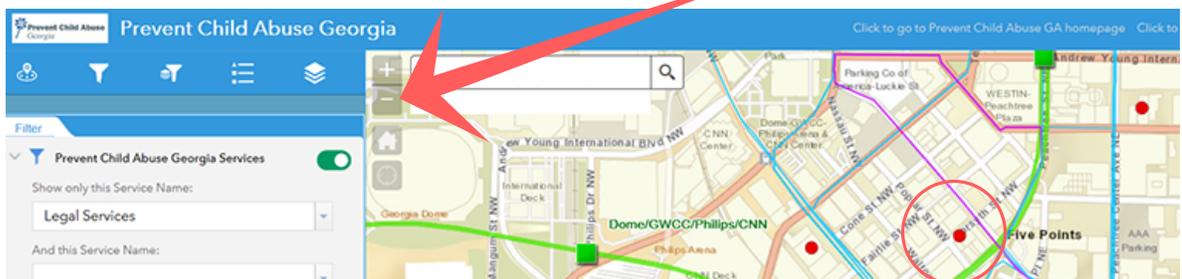
## Step 3

Turn on the filter by clicking the button adjacent to 'Prevent Child Abuse Georgia Services.'



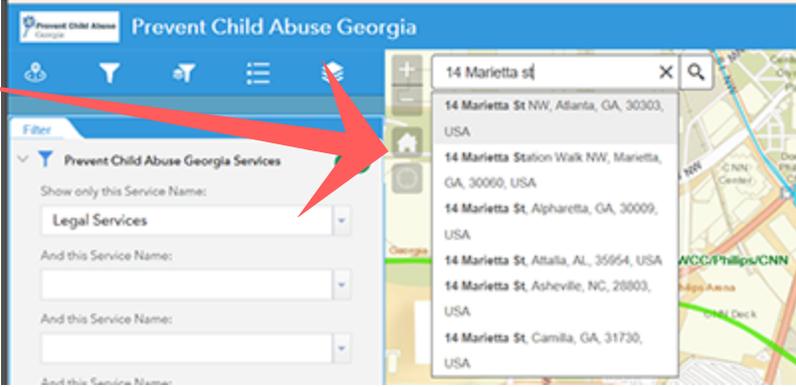
## Step 4

Color coded service symbols should appear on your map. If you do not see any service symbols, zoom out using the negative sign ('-') in the left-hand corner of the map.



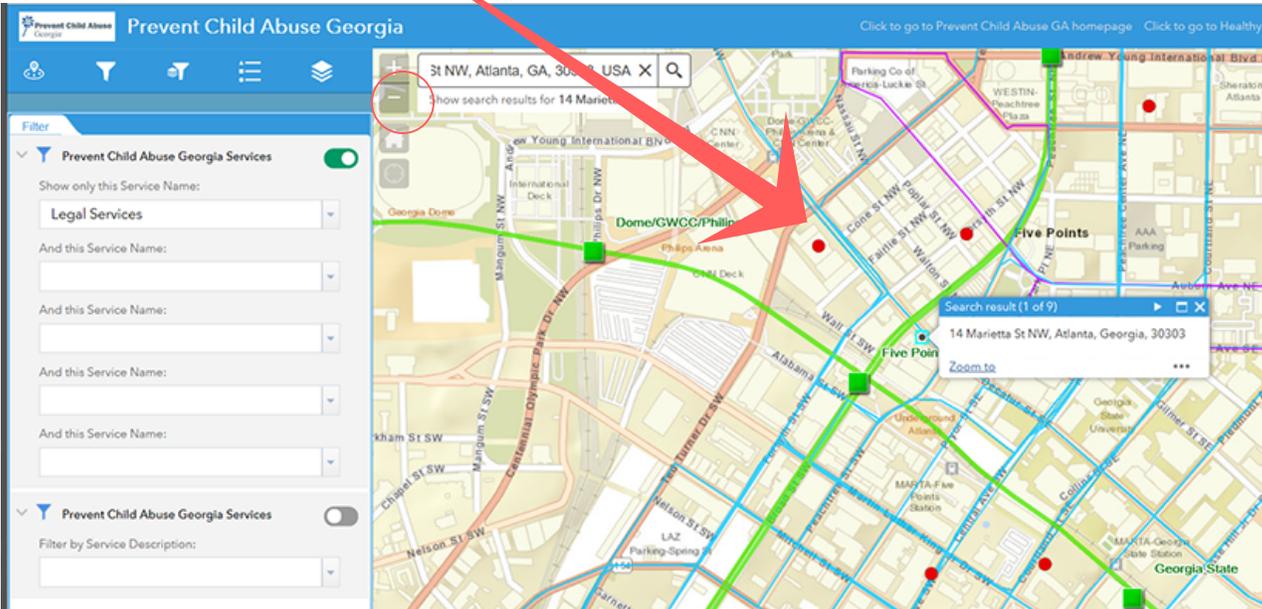
Step 5

Now, to locate these service providers in your area, click on the search bar at the top of the map and type in your address. After you click enter, you should see service symbols on the map.



Step 6

If you do not see service symbols, zoom out using the negative sign ('-') in the left-hand corner of the map. This will allow you to see which service symbols are near your address.



# Step 7

To see a list of the services that appear on your map, click on the attribute table button at the bottom of the map. The attribute table will show you a list of services within the map extent (within the scope of the map). Please note, clicking on the negative sign ('-') in the left-hand corner of the map will allow more services to populate in your attribute table list. Clicking the plus sign ('+') in the left-hand corner will result in fewer services being listed in our attribute table. If you would like to see services outside of the extent of the map, click 'Filter by map extent' to turn the feature off.

Provider Name	Location Name	Service Name	Service Category	Address	phone	email
Georgia Legal Services Program	Piedmont Regional Office	Legal Services	Courts / Criminal Justice / Public Safety	104 Marietta Street NW, Suite 240, Atlanta, GA, 30303	4048947707	
Georgia Legal Services Program	Georgia Legal Services	Legal Services	Courts / Criminal Justice / Public Safety	GLSP Central Office, 104 Marietta Street NW, Suite 250, Atlanta, GA, 30303	4042065175	
Atlanta Legal Aid Society	Atlanta Legal Aid	Legal Services	Courts / Criminal Justice / Public Safety	54 Ellis Street, Atlanta, GA, 30303	4045245811	

# Step 8

If you want to export the service list to excel, click options and select 'Export all to CSV'. You can save the CSV file to your computer.

Provider Name	Location Name	Service Name	Service Category	Address	phone	email	Website	Hours of Operation
Georgia Legal Services Program	Piedmont Regional Office	Legal Services	Courts / Criminal Justice / Public Safety	104 Marietta Street NW, Suite 240, Atlanta, GA, 30303	4048947707		<a href="http://www.georgialegal.org">http://www.georgialegal.org</a>	MON to THU, 10 AM to 4 PM
Georgia Legal Services Program	Georgia Legal Services	Legal Services	Courts / Criminal Justice / Public Safety	GLSP Central Office, 104 Marietta Street NW, Suite 250, Atlanta, GA, 30303	4042065175		<a href="http://www.georgialegal.org">http://www.georgialegal.org</a>	MON to THU, 10 AM to 4 PM
Atlanta Legal Aid Society	Atlanta Legal Aid	Legal Services	Courts / Criminal Justice / Public Safety	54 Ellis Street, Atlanta, GA, 30303	4045245811		<a href="http://www.AtlantaLegalAid.org">http://www.AtlantaLegalAid.org</a>	MON to FRI, 10 AM to 5 PM

## Additional Tips:

**Tip 1:** If you use the **Filter**  button and move to a different tool, please note that your filter is still on and will affect future searches unless you reset the filter.

**Tip 2:** You can filter according to service name and service description.

**Tip 3:** Some services will not appear on the map unless you zoom in or zoom out.

**Tip 4:** Always keep the 'Prevent Child Abuse Georgia Services' option on the **Layer List**  button selected. If you unselect it, you will not be able to view services.

**Tip 5:** Transit coverage is only for Metro Atlanta.

**Tip 6:** You can use the **Group Filter**  button for an advanced search of services.

**Tip 7:** Click on service symbols on the map to get more information on the services.

**Tip 8:** Sometimes service symbols overlap, zoom in using the plus sign '+' in the left hand corner of the map to ensure service symbols are not overlapping.

PCA Georgia is a state chapter of PCA America, housed in the Mark Chaffin Center for Healthy Development at Georgia State University's School of Public Health. PCA Georgia provides statewide direction to prevent child abuse and neglect, promote healthy children and develop strong families through its prevention network, public awareness activities, prevention programs, research, and advocacy. For more information visit [www.preventchildabusega.org](http://www.preventchildabusega.org).

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**Georgia Division of Family and Children Services**  
**Prevention and Community Support**  
*Safe Children. Strengthened Families. Stronger Georgia.*